

Data Resources Overview

There are two main websites for self-service information: Data Central (data.utk.edu), and the Office of Institutional Research and Assessment (oira.utk.edu)

The screenshot shows the Data Central website homepage. The browser address bar displays 'https://data.utk.edu'. The page features the University of Tennessee Knoxville logo on the left. A navigation menu includes links for Data Central Home, Data Self-Service Options, Data Governance, Data Resources/Tools, Data Portfolio & Definitions, Data Requests, System Access Request Forms, and UTK Fact Book. The main content area is titled 'Data Central' with the subtitle 'Decision Support Resources for the UTK Community'. Below this is a large image of colorful, textured paint splatters. A text block explains that data tells stories of people and provides resources for decision-making in areas like academic planning and student retention. On the right, two statistics are highlighted: Student Population (33,805) and Faculty & Staff (5,455). A 'News and Highlights' section is also visible.

The screenshot shows the Office of Institutional Research and Assessment (OIRA) website homepage. The browser address bar displays 'https://oira.utk.edu'. The page features the University of Tennessee Knoxville logo on the left. A search bar is present, and a navigation menu includes links for Home, About OIRA, Reporting, Assessment Initiatives, TNVoice (formerly SAIS), and Resources. The main content area is titled 'Office of Institutional Research and Assessment'. Below this is a line graph titled '6 Year Graduation Rate' for Fall Cohorts 2009-2015. The graph shows the graduation rate fluctuating between 68.8% and 72.5%. To the right, a text block describes OIRA's role in providing accurate and reliable data to university administrators, departments, and faculty to inform decision-making, as well as providing information for federal and state reporting and publications.

Year	Graduation Rate (%)
2009	70.3
2010	68.8
2011	70.2
2012	72.5
2013	72.2
2014	71.1
2015	72.1

Data Central has several self-service SAS and Argos reports:

OIRA's main reporting webpage has the university Fact Book, several publically-available dashboards, and a secure log-in area for Academic Unit Stats and Student Success dashboards and other reports.

Data Central has a page explaining the data definitions and sources.

What is the difference between live and census data?

Depending on your data needs, there are generally two types of data available to you.

Live or Transactional Data is data that is of the most recent activity in a source system or of the latest transformation of data into the campus data warehouse. It can represent data that occurred within minutes or hours of when it is available.

Census data is taken at a specific point in time, several times per year. For UTK, this is usually the 14th day of each term and after degrees have been finalized. This data is used in state and federal reporting (including IPEDS and THEC), for other external agencies, and for internal trend reporting.

OIT typically reports from live data (overnight capture into the warehouse) while OIRA uses census data.

The **Data Cookbook** is a central repository of terms and data field definitions that are shared across the campus. It is intended to clarify how common reporting terms (e.g., student, regular faculty, course section) are used at UTK and define metrics, key performance indicators, and other institutional calculations.

The screenshot shows the Data Central website interface. At the top, the browser address bar displays "https://data.utk.edu". The page header features the University of Tennessee Knoxville logo on the left and the title "Data Central" with the subtitle "Decision Support Resources for the UTK Community" on the right. Below the header is a large image of a graduation cap with a tassel and a medal. A navigation menu on the left lists various options, with "Data Portfolio & Definitions" highlighted. A dropdown menu is open under "Data Portfolio & Definitions", showing "Data Portfolio", "Data Definitions", and "Live Data vs. Census Data". The main content area includes a paragraph about data facts and stories, a "News and Highlights" section, and a "Student Population" box showing 33,805 students for Knoxville Campus 2022-2023, and a "Faculty & Staff" box showing 5,455 faculty and staff for Knoxville Campus Regular Faculty and Staff.

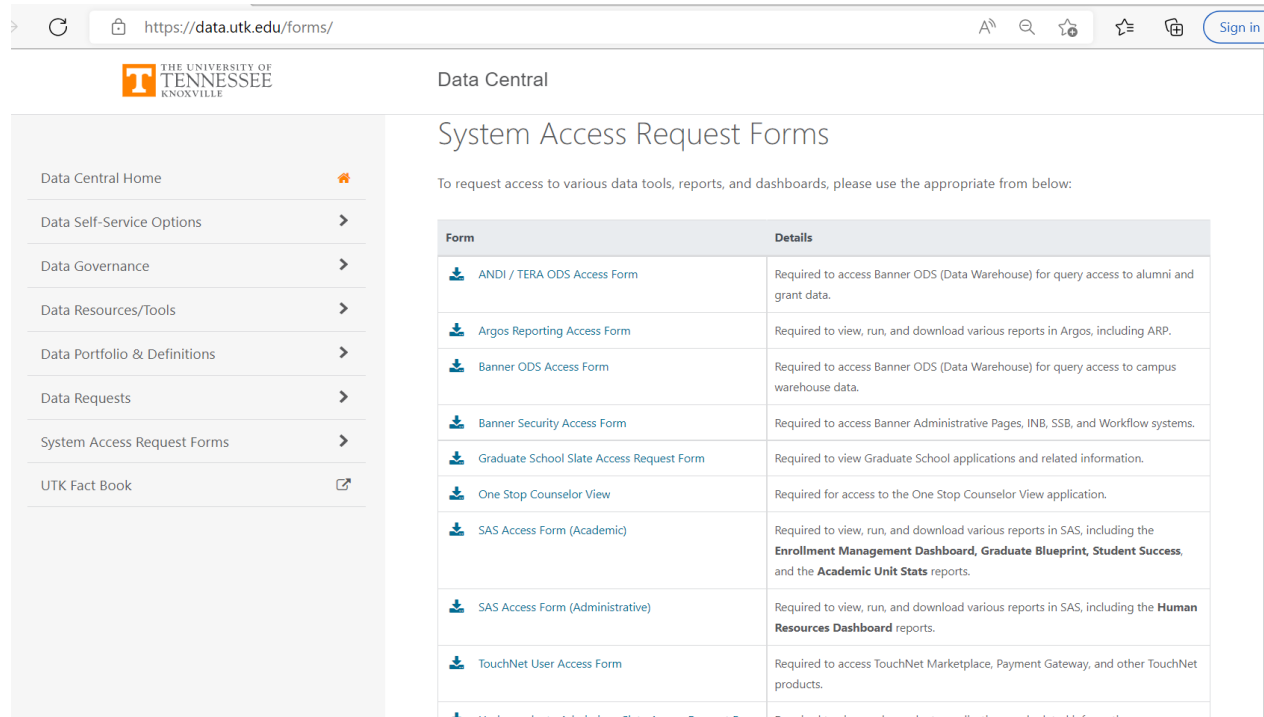
Data Central
Decision Support Resources for the UTK Community

Student Population
33,805
Knoxville Campus 2022-2023

Faculty & Staff
5,455
Knoxville Campus Regular Faculty and Staff

How to Request Access

Use the *System Access Request Forms* link is on Data Central. Access is granted based on your role, and requires completion of FERPA training. The self-service dashboards use the [SAS Access Form \(Academic\)](#).



The screenshot shows the 'Data Central' website interface. The left sidebar contains a navigation menu with the following items: Data Central Home, Data Self-Service Options, Data Governance, Data Resources/Tools, Data Portfolio & Definitions, Data Requests, System Access Request Forms, and UTK Fact Book. The main content area is titled 'System Access Request Forms' and includes a sub-header: 'To request access to various data tools, reports, and dashboards, please use the appropriate from below:'. Below this is a table with two columns: 'Form' and 'Details'.

Form	Details
ANDI / TERA ODS Access Form	Required to access Banner ODS (Data Warehouse) for query access to alumni and grant data.
Argos Reporting Access Form	Required to view, run, and download various reports in Argos, including ARP.
Banner ODS Access Form	Required to access Banner ODS (Data Warehouse) for query access to campus warehouse data.
Banner Security Access Form	Required to access Banner Administrative Pages, INB, SSB, and Workflow systems.
Graduate School Slate Access Request Form	Required to view Graduate School applications and related information.
One Stop Counselor View	Required for access to the One Stop Counselor View application.
SAS Access Form (Academic)	Required to view, run, and download various reports in SAS, including the Enrollment Management Dashboard, Graduate Blueprint, Student Success, and the Academic Unit Stats reports.
SAS Access Form (Administrative)	Required to view, run, and download various reports in SAS, including the Human Resources Dashboard reports.
TouchNet User Access Form	Required to access TouchNet Marketplace, Payment Gateway, and other TouchNet products.
Undergraduate Academic Plan Access Request Form	Required to view undergraduate applications and related information.

How to Request Ad-Hoc Reports

Use the *Data Request* link on Data Central or OIRA's homepage. Requests are monitored by OIT and OIRA and will be assigned to an appropriate office. This process includes getting any approvals from Registrar, HR, or Communications.

The screenshot shows a web browser at the URL <https://data.utk.edu/request/>. The page features the University of Tennessee Knoxville logo on the left. The main heading is "Data Central" with the subtitle "Decision Support Resources for the UTK Community". Below this, the "Data Requests" section is highlighted. It contains a call to action: "Check out our Data Self-Service Options - the fastest way to access data that you need quickly" and a "Submit a Request" button. A message states: "We'll do our best to get you what you need within 2-3 weeks after obtaining any necessary approvals". A link to "Submit a new request for data or a report" is also present. The footer includes the "BIG ORANGE BIG IDEAS" logo, a search bar with "Search utk.edu" and a "Go" button, and navigation links for "Contact", "Data Policies", "Events", "A-Z", and "Apply".